

**Fax to 303-561-4434**  
**Attn: Education and**  
**Group Sales Coordinator**

**2 weeks Advance Reservation**  
**with Full Payment is required**  
**to confirm your reservation**

*Group Reservation Form*

## Bring Your Group And Escape!

The Downtown Aquarium is a world-class aquarium where guests will be immersed in the wonders of water through the North American Wilderness, Sunken Shipwreck, Coral Lagoons, and the Rainforests of the World.

The Downtown Aquarium, one of Colorado's most popular attractions, is a fantastic environment to host your next group outing. Just fill out the form below and mail or fax it to the Reservation Department.

Group Leader's Name: \_\_\_\_\_

Group Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_ FAX: \_\_\_\_\_

Email: \_\_\_\_\_

**Please list the date and time that your group would like to visit.**

Day of the week: \_\_\_\_\_ Month: \_\_\_\_\_ Day: \_\_\_\_\_ Time: \_\_\_\_\_

If you are planning to visit more than once, please complete a new reservation form for each trip. You may make copies of this form.

**Please describe any Special Needs** \_\_\_\_\_

**Please indicate the number of tickets in each category.**

Adult (12-64) \_\_\_\_\_ tickets x \$12.95/person = \_\_\_\_\_

Senior (65+) \_\_\_\_\_ tickets x \$ 8.95/person = \_\_\_\_\_

Child (3-11) \_\_\_\_\_ tickets x \$ 6.95/person = \_\_\_\_\_

Infant (2 & under) \_\_\_\_\_ tickets x free w/paid adult

Total tickets \_\_\_\_\_ Total order \$ \_\_\_\_\_

**2 weeks advance reservation with full payment is required to confirm your reservation.**  
**FORMS RECEIVED UNDER THE TWO WEEK DEADLINE OR WITHOUT**  
**PAYMENT WILL NOT BE ACCEPTED.**

If less than the reserved number of guests come, a refund check will be mailed after your visit. Refunds will be based on the number of tickets returned to the Group Sales Associate when you check in your group. If your total number of guests is **less than 10 people**, you will **still be charged for 10 people**. If more guests come, additional tickets may be purchased FOR FULL PRICE at the Box Office the day of your visit OR YOU MAY BE INVOICED TO RECEIVE THE GROUP RATE.

\_\_\_\_\_ Check or Money Order (payable to The Downtown Aquarium) Check # \_\_\_\_\_

Charge to: \_\_\_\_\_ Visa \_\_\_\_\_ MC \_\_\_\_\_ AMEX \_\_\_\_\_ Discover

Account #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ V Code # \_\_\_\_\_

(last 3 numbers on signature line if present)

Signature: \_\_\_\_\_

Mail to: The Downtown Aquarium, Attn: Reservations, 700 Water Street, Denver CO 80211  
Fax to: (303) 561-4434

For Downtown Aquarium Office Use: Date Received \_\_\_\_\_

## QUESTIONS AND ANSWERS ABOUT BRINGING YOUR GROUP TO THE DOWNTOWN AQUARIUM

**Q. What is the Downtown Aquarium?**

A. The Downtown Aquarium is a world-class aquarium where guests will be immersed into the wonders of water.

**Q. How many people do I need to get the group discount? What is the maximum number of people I can bring?**

A. **Ten or more** paying people constitute a group. We will have timed admissions which allow entry each half hour. If your group is larger than 100 people, it may be necessary to split your entry up over several consecutive half hour periods. However, once you are in the facility, you may stay as long as you like. Groups larger than 500 people should call our Reservation Department at 303-561-4444 directly to make special arrangements.

**Q. Do we need a tour guide?**

A. The Downtown Aquarium offers self-guided tours. The exhibit pathways are also staffed with our volunteer Aquarium Guides who will be able to answer any questions you might have along the way.

**Q. How do I make a reservation to bring my group to the Downtown Aquarium?**

A. Please complete the "Group Reservation Form" on the reverse side of this form and mail it to us at the address listed. You may also fax it to us at (303) 561-4434. **Once we receive your request with full payment**, our Education and Group Sales Coordinator will process it and return a confirmation letter to you.

**Q. How much is required to make a reservation and when is it due?**

A. **FULL PAYMENT is required at the time you make your reservation.** We accept VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER or checks. Please do not send cash.

**Q. What if the number of guests is different from my original reservation?**

A. If less than the reserved number of guests come, a refund check will be mailed after your visit. Refunds will be based on the number of tickets returned to the Guest Relations Associate when you check in your group. If your total number of guests is **less than 10 people**, you will **still be charged for 10 people**. If more guests come, additional FULL PRICE tickets may be purchased at the Box Office the day of your visit, **OR YOU MAY BE INVOICED** to receive the group ticket discount.

**Q. When should I make my group reservation?**

A. All reservations are on space available basis so try to make your reservations as far in advance as possible to ensure that you receive your desired date and time. **Remember, we are in the office Monday – Friday.**

**Q. Do you have food facilities?**

A. We do offer the Aquarium Restaurant and the Snack Shack on site. Call 303-561-4450 to make dining arrangements. **No outside food or beverages are allowed inside the aquarium.**

**Q. Where do we park? How much does it cost?**

A. Our main parking lot is located directly across from the Downtown Aquarium on Water Street. **Parking is \$7.00 per vehicle.** School or charter bus parking is free with a validated parking ticket and they will be directed where to park upon arrival.

**Q. What are the daily general admission rates?**

A. Adult: \$16.99, Senior 65+: \$14.99, Child (3-11): \$9.99 and Children 2 & under are free.

**Q. What are your hours of operation?**

A. Group entrance times are every half hour starting at 10:00 a.m.  
Sunday – Thursday 10 a.m. – 9 p.m.  
Friday – Saturday 10 a.m. – 9:30 p.m.

**Q. How can I get additional information?**

A. Call us: (303) 561 - 4444  
FAX us: (303) 561 - 4434  
Write us at: Downtown Aquarium, Attn: Reservations, 700 Water Street, Denver, CO 80211  
Visit our website: [www.downtownaquarium.com](http://www.downtownaquarium.com)